



Texting (SMS) Authorization Form

For your convenience, the Northern Kentucky Community Action Commission (NKCAC) offers its clients and participants a text message service that provides information to you, including (but not limited to) your appointment, application status, your benefits, NKCAC program and participant updates, and to request signatures or initials. **NOTE: SMS opt-in or phone numbers for the purpose of SMS are not being shared.**

If you wish to receive text message updates regarding your services through NKCAC, please read and sign the following consent:

- I understand texting over mobile/cell phones carries security risks because text messages to mobile/cell phones are not encrypted. This means that information you receive by text message could be intercepted or viewed by an unintended recipient or by your mobile/cell phone provider or carrier.
- I understand that I am responsible for all fees charged by my carrier's service plan for text messaging. NKCAC and its affiliates are not responsible for any increased charges, data usage against plan limits, or changes to data fees I may be charged from text messaging.
- I understand it is my responsibility to contact NKCAC to update my mobile/cell phone number listed below should it change.
- I understand that should I change my mind, it is my responsibility to contact NKCAC to complete a new authorization form.

By checking this box, you agree to receive text messages from Northern Kentucky Community Action Commission, you can reply STOP to opt-out at any time. Our Texting "SMS" Privacy Policy is included on the back of this form.

Please print Name(s) of Client(s) or Participant(s) included in this authorization.

By checking this box, you opt-out of receiving text messages from Northern Kentucky Community Action Commission and understand that NKCAC will NOT respond to any text messaging.

Signature of Text Recipient

Printed Name

Mobile/Cell Phone Number

Signature of Text Recipient

Printed Name

Mobile/Cell Phone Number

For Youth Services ONLY: Signature of Parent/Guardian/Cell Phone Account Holder authorizing participant texting.



Texting (SMS) Privacy Policy

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Consent

Clients/participants who wish to receive text message updates regarding NKCAC services are required to complete a Texting (SMS) Authorization form consenting to the following:

- Client/participant understands that texting over mobile/cell phones carries security risks because text messages to mobile/cell phones are not encrypted. This means that information received by text message could be intercepted or viewed by an unintended recipient or by the client/participant's mobile/cell phone provider or carrier.
- Client/participant understands that they are responsible for all fees charged by the carrier's service plan for text messaging. NKCAC and its affiliates are not responsible for any increased charges, data usage against plan limits, or changes to data fees that may be charged from text messaging.
- Client/participant understands it is their responsibility to contact NKCAC to update their mobile/cell phone number listed on the Texting (SMS) Authorization Form should it change.
- Client/participant may Opt-in or Opt-out of this service at any time. It is the client/participant's responsibility to contact NKCAC to complete a new authorization form should they change their mind.

Changes to This Texting (SMS) Policy

We may update our Texting Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Texting Policy on this page. These changes are effective immediately after they are posted on this page.

Texting (SMS) Authorization Form

Click [here](#) to download the Texting (SMS) Authorization Form. This form gives you the option to Opt-In or Opt-out of receiving text messages from NKCAC. Hard copies are also available from your local Neighborhood Center, or the Program Director or Site Manager. Once completed, the form should be included with your application. If at any time you change your mind, you may download and fill out a new form, and submit it to your Neighborhood Center, Program Director or Site Manager.

Contact Us

If you have any questions or suggestions about our Texting Policy, do not hesitate to contact us.